# TIBCO Terms

The following identifies the terms and conditions applicable to your relationship with TIBCO Software:

## A. Overview

### Table 1: Software and Service

<table>
<thead>
<tr>
<th>Terms URL</th>
<th>Definitions and TIBCO Processor Licensing Policy</th>
<th>ISV/SaaS Customer-Specific Terms</th>
<th>Cloud Service</th>
<th>Equipment</th>
<th>Consulting Services</th>
<th>Maintenance Terms</th>
<th>Service Level Guide and TIBCO Mashery Definitions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Perpetual licensing</td>
<td>✔ ✔ ✗ ✔ ✔ ✔</td>
<td>✗ ✔ ✔ ✔ ✔</td>
<td>✗ ✔ ✔ ✔</td>
<td>✗ ✔ ✔ ✔</td>
<td>✔ ✔ ✔ ✔</td>
<td>✔ ✔ ✔</td>
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<tr>
<td>Subscription licensing</td>
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<td>✗ ✔ ✔ ✔ ✔</td>
<td>✗ ✔ ✔ ✔</td>
<td>✗ ✔ ✔ ✔</td>
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<tr>
<td>Term licensing</td>
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<td>✗ ✔ ✔ ✔ ✔</td>
<td>✗ ✔ ✔ ✔</td>
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<tr>
<td>Cloud Service</td>
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<td>✗ ✔ ✔ ✔ ✔</td>
<td>✗ ✔ ✔ ✔</td>
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<td>TIBCO Mashery</td>
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<td>✗ ✔ ✔ ✔ ✔</td>
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</tr>
<tr>
<td>Equipment</td>
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<td>✗ ✔ ✔ ✔ ✔</td>
<td>✗ ✔ ✔ ✔</td>
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<tr>
<td>Consulting Services</td>
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<td>✗ ✔ ✔ ✔ ✔</td>
<td>✗ ✔ ✔ ✔</td>
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<td>✔ ✔ ✔</td>
</tr>
</tbody>
</table>

* For TIBCO Mashery Local only

** For ISV/SaaS Customer only
Table 2: Partner

If you're looking to become a TIBCO partner the following additional terms to Table 1 shall apply that correspond to your partnership

<table>
<thead>
<tr>
<th>Terms URL</th>
<th>Partner Terms</th>
<th>Developer and Technology Partners</th>
<th>Distribution, Reseller, and VAR Partners</th>
<th>OEM Terms</th>
<th>End User License Agreement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Partner program</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>For Distributor Partners, Reseller Partners and VAR Partners</td>
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<td>✗</td>
<td>✓</td>
<td>✗</td>
<td>✓</td>
</tr>
<tr>
<td>For Developer Partners and Solution/Technology Partner</td>
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<td>✓</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
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<tr>
<td>For OEM Partners</td>
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<td>✗</td>
<td>✓</td>
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</tr>
</tbody>
</table>

Table 3: Miscellaneous policies and terms

<table>
<thead>
<tr>
<th>Description</th>
<th>Terms URL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information about TIBCO's security guidelines</td>
<td>TIBCO Security Guidelines</td>
</tr>
</tbody>
</table>

B. Description

The following identifies the terms and conditions applicable to your relationship with TIBCO Software:

**Perpetual, Subscription, or Term licensing.** If you license TIBCO Software on a perpetual, subscription, or term basis, the following terms apply:

a. Master Terms

b. Maintenance and Service Level Guide *(only if ordering maintenance)*

c. Definitions

d. TIBCO Processor Licensing Policy

e. For some products the following terms apply additionally:

   • Additional Licensor Product-Specific Terms

**Cloud Service.** If you license a TIBCO Cloud Service, the following terms apply:

a. Master Terms

b. Cloud Service terms
c. Service Level Guide  d. Definitions

e. TIBCO Processor Licensing Policy

f. Cloud Computing Environment Licensing Policy

g. For some products the following terms may apply additionally:
   • Additional Licensor Product-Specific Terms

TIBCO Mashery. If you license TIBCO Mashery, the following terms apply:

a. Master Terms

b. Cloud Service terms

c. TIBCO Mashery Service Level Guide

d. TIBCO Mashery Definitions (in place of the Definitions listed in Section 1)

e. For some products the following terms may apply additionally:
   • Additional Licensor Product-Specific Terms
   • For “TIBCO Mashery local” the Subscription License terms apply additionally

Equipment. If you are leasing or purchasing Equipment, the following terms apply.

a. Master Terms

b. Equipment terms

c. Maintenance and Service Level Guide (only if ordering maintenance)

d. Definitions

e. For some products the following terms apply additionally:
   • Additional Licensor Product-Specific Terms

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